

Measure # & Sub	Measure	Measure Type	Final Submission - 70th	Comments for 70th report
1	Percent of children in family preservation that enter OHP.	Internal success	TBD	
2	Percent of children and families in family preservation that timely received services identified in the case (service Plan)plan.	Internal success	7.00%	
3A	90 percent of children and families in family preservation had a case plan.	Exit standard	TBD	
3B	90 percent of children and families in family preservation had a case plan.	Exit standard	47.00%	This is a QSR measure, please see attached QSR detailed report. Compliance with this measure is calculated with only the ratings of 5 and 6. However, if the rating of 4 (Fair) is used in the calculation, the compliance rate for BCDSS would be 86%. However, BCDSS has created specific trainings for Family Preservation staff to focus on quality improvement of service plans.
4	85 percent of children and families in family preservation timely received the services identified in the case plan.	Exit standard	7.00%	This is a QSR measure, please see attached QSR detailed report. Compliance with this measure is calculated with only the ratings of 5 and 6. However, if the rating of 4 (Fair) is used in the calculation, the compliance rate for BCDSS would be 63%. However, BCDSS has created specific trainings for Family Preservation staff to focus on quality improvement of service plans. Furthermore, Unit Managers are reviewing and monitoring service plans for quality assurance.
5	Average length of stay for children in OHP (in months).	Internal success	Average - 35 months	
6	Percent of children who had a comprehensive assessment within sixty days of placement.	Internal success	TBD	
7	Percent of all children with a permanency plan of reunification for whom BCDSS had a service agreement with the child's parents or guardians or for whom BCDSS made reasonable efforts to get the child's parents or guardians to enter into a service agreement.	Internal success	19.00%	

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8	Percent of all children for whom BCDSS provided referrals for services identified in the child's parent's or guardian's service agreement.	Internal success	7.00%	
9	Percent of cases that had a team decision-making meeting when the child is at risk of a placement disruption.	Internal success	TBD	
10	Percent of TPR petitions filed that were filed on time.	Internal success	60.00%	
11	Percent of children who, after twenty-four months in care, had a case review every ninety days to resolve barriers to permanency.	Internal success	TBD	
12	Percent of all children with a permanency plan of reunification for whom BCDSS facilitated a visit with the child's parents once per week.	Internal success	TBD	
13	Percent of applicable children for whom, where the child's paternity had not been established, BCDSS sought to establish the child's paternity within ninety days of the child's entry into OHP.	Internal success	100.00%	
14	Percent of children for whom BCDSS searched for relatives or other resources.	Internal success	68.00%	
15	90 percent of children in OHP had a case plan.	Exit standard	10.00%	This is a QSR measure, please see attached QSR detailed report. Compliance with this measure is calculated with only the ratings of 5 and 6. However, if the rating of 4 (Fair) is used in the calculation, the compliance rate for BCDSS would be 43%. BCDSS has created additional elements to supervision forms to address quality improvement of caseplans. Furthermore, BCDSS has partnered with SSA to provide technical assistance to caseworkers and supervisors around development of quality caseplans.

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16	90 percent of children in OHP and their families timely received the services identified in their case plans.	Exit standard	7.00%	This is a QSR measure, please see attached QSR detailed report. Compliance with this measure is calculated with only the ratings of 5 and 6. However, if the rating of 4 (Fair) is used in the calculation, the compliance rate for BCDSS would be 47%. BCDSS has created additional elements to supervision forms to address quality improvement of caseplans. Furthermore, BCDSS has partnered with SSA to provide technical assistance to caseworkers and supervisors around development of quality caseplans.
17	Percent of children ages twelve and over who participated in case planning meetings.	Internal success	TBD	
18	Percent of all new entrants for whom a family involvement meeting was held within seventy-two hours of placement.	Internal success	92.20%	
19	Percent of all children for whom case planning meetings included family members.	Internal success	TBD	
20	Beginning July 1, 2010, for 85 percent of children, BCDSS had a family involvement meeting at each critical decision-making point.	Exit standard	TBD	
21	Percent of children whose case plan was completed within sixty days of placement.	Internal success	TBD	
22	Percent of children whose case plan was updated every six months.	Internal success	TBD	
23	Percent of children for whom BCDSS reported to the child's parents, the parents' attorney, and the child's attorney any intention to request a change in the permanency plan at least ten days prior to the court review.	Internal success	91.49%	
24	90 percent of children had a case plan that was completed within sixty days of the child's entry into OHP and which was updated every six months.	Exit standard	TBD	
25A	Percent of children ages fourteen and over who had a transition plan for independence included in the child's case plan and were timely receiving the services identified in the case plan.	Internal success	TBD	

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25B	Percent of children ages fourteen and over who had a transition plan for independence included in the child's case plan and were timely receiving the services identified in the case plan.	Internal success	0.00%	
26	Percent of emancipated youth who reported receiving services designed to prepare them for independence.	Internal success	TBD	
27	Percent of youth with a mental illness or a developmental disability who need a residential facility, residential supports, or day programming or supported employment services after they turn twenty-one who received a referral, and who had a transition plan to an alternative service provider at least two years prior to their twenty-first birthday.	Internal success	100.00%	
28	Number of youth, ages eighteen to twenty-one, who exited OHP through rescission.	Internal success	4	
29A	90 percent of children ages fourteen and over had a transition plan included in the child's case plan and timely received the services identified in the case plan.	Exit standard	TBD	
29B	90 percent of children ages fourteen and over had a transition plan included in the child's case plan and timely received the services identified in the case plan.	Exit standard	0.00%	This is a QSR measure. Please see attached QSR detailed report. Compliance with this measure is calculated with only the ratings of 5 and 6. However, if the rating of 4 (Fair) is used in the calculation, the compliance rate for BCDSS would be 13%. BCDSS has partnered with SSA to provide refresher training on Youth Transition Plans to all of Out of Home Managers. This training focused on quality of the plans.
30	Percent of all children who were placed in-Family Settings-(i.e., public resource family, treatment foster home, pre-adoptive)	Internal success	46.00%	
	Percent of all children who were placed in-Relatives- (i.e., formal kinship, restricted foster home, trial home visit)	Internal success	32.00%	
	Percent of all children who were placed in-congregate care (staffed 24/7)	Internal success	10.00%	
	Percent of all children who were placed in-Other- settings (by type)	Internal success	2.00%	
	Percent of all children who were in Independent living	Internal success	8.00%	

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31	Percent of all children in OHP placed with siblings.	Internal success	TBD	
32	Percent of all children in congregate care who had a stepdown plan.	Internal success	TBD	
33	90% of all children were placed promptly in the least restrictive and appropriate placement based on their individualized needs.	Exit standard	72.00%	This is a QSR measure, please see attached QSR detailed report. Compliance with this measure is calculated with only the ratings of 5 and 6. However, if the rating of 4 (Fair) is used in the calculation, the compliance rate for BCDSS would be 97%. BCDSS has created additional elements to supervision forms to address quality improvement of caseplans. Furthermore, BCDSS has partnered with SSA to provide technical assistance to caseworkers and supervisors around development of quality caseplans.
34	Children under seven placed in congregate care	Internal success	3	
	Children seven to twelve placed in congregate care	Internal success	25	
35	Percent of children under age thirteen placed in congregate care for whom the placement was medically or therapeutically necessary and the placement included services that met the child's needs.	Internal success	TBD	
36	For 99% of children under age thirteen placed in congregate care, the placement was medically or therapeutically necessary and the placement included services that met the child's needs.	Exit standard	TBD	
37	Number of placements available to BCDSS by type.	Internal success	TBD	
38	Number of emergency foster homes on retainer	Internal success	0	
39	The array of current placements matched the recommendation of the biennial needs assessment.	Exit standard	TBD	A new needs assessment is being developed
40	Percent of all children who have service needs identified in their case plans.	Internal success	10.00%	
41	Percent of all children for whom identified service needs were followed by timely and appropriate referrals.	Internal success	7.00%	

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42	Percent of children who receive services necessary and sufficient to meet the child's needs and to support stability in the least restrictive placement.	Internal success	67.00%	
43	Percent of children not placed with their siblings who have visitation with their siblings twice a month.	Internal success	TBD	
44	90 percent of children and caregivers received services necessary and sufficient to meet their needs and to support stability in the least restrictive placement.	Exit standard	67.00%	This is a QSR measure, please see attached QSR detailed report. Compliance with this measure is calculated with only the ratings of 5 and 6. However, if the rating of 4 (Fair) is used in the calculation, the compliance rate for BCDSS would be 87%. BCDSS has created additional elements to supervision forms to address quality improvement of caseplans. Furthermore, BCDSS has created the Youth Wellness Program to provide additional behavioral health supports to children and caregivers. This program is detailed in the narrative of the report.
45	Percent of kinship care providers who received written notification of the right to apply for foster home licensing within ten days of placement.	Internal success	TBD	
46	Percent of kinship care providers who received written notification of BCDSS training opportunities.	Internal success	98.06%	
47	Percent of kinship care providers who reported having been informed about training and licensing opportunities.	Internal success	98.06%	
48	90 percent of kinship care providers received written notification of the right to apply for foster home licensing within ten days of placement.	Exit standard	TBD	
49	Number of Special Support team positions funded by the Department, by type.	Internal success	12-Specialists	

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50	Number of Special Support team positions filled, by type.	Internal success	<ul style="list-style-type: none"> •Education-5 •Employment -1 •Housing and Employment -1 •Independent Living Coordinator-1 •RB21 Specialist/SOAR/SSI -1 •Developmental Disabilities- 1 •Substance (drug/alcohol) -1 •Mental Health Navigator-1 	
51	MCDSS MS-22(job descriptions for all positions).	Internal success	<ul style="list-style-type: none"> •Education-5 •Employment -1 •Housing and Employment -1 •Independent Living Coordinator-1 •RB21 Specialist/SOAR/SSI -1 •Developmental Disabilities- 1 •Substance (drug/alcohol) -1 •Mental Health Navigator-1 	
52	BCDSS employed a staff of non-case carrying specialists to provide technical assistance to caseworkers and supervisors for cases that require specialized experience and/or knowledge.	Exit standard	Ask the Expert Flyers were available to BCDSS staff and updated monthly	
53	Percent of all foster home applications that were approved/denied within 120 days of application.	Internal success	TBD	
54	Percent of all foster home caregivers who received all training required by law.	Internal success	TBD	
55	Number of foster homes licenses rescinded by the Department due to lack of compliance.	Internal success	TBD	
56	Percent of all foster homes and kinship care placements that met the COMAR licensing requirements.	Internal success	TBD	

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57	95 percent of all foster homes and kinship care placements met all legal requirements.	Exit standard	TBD	
58	90 percent of all foster homes were approved and reapproved on a timely basis. 2. Date reconsideration completed and administratively approved	Exit standard	TBD	
59	Percent of all placements in which the caregivers received a complete Child Placement Information Form at the time of placement.	Internal success	TBD	
60	95 percent of caregivers had been provided all available information about the child's status, background, and needs.	Exit standard	TBD	
61	Number of children in OHP for whom a CPS report was made.	Internal success	26	
62	Number of children in OHP for whom a CPS investigation was opened.	Internal success	8	
63	Number of children in OHP for whom a report of maltreatment while in OHP was indicated.	Internal success	9	
64	Percent of CPS investigations which were initiated in a timely manner.	Internal success	50.00%	
65	99.68 percent of children in OHP were not maltreated in their placement, as defined by federal law.	Exit standard	99.77%	
66	In 95 percent of cases of alleged maltreatment of a child in OHP, BCDSS provided the child's attorney and Plaintiffs' counsel the report of the alleged maltreatment within five days of the report and the disposition within five days of its completion.	Exit standard	TBD	
67	Number of children who spent four hours or more in an office, motel, or unlicensed facility.	Internal success	29 Children	
68	A= Percent of kids 99.8 percent of children in OHP were not housed outside regular business hours in an office, motel, hotel, or other unlicensed facility. If any child is so housed, BCDSS shall notify Plaintiffs' counsel within one working day of the reasons for the placement, the name of the child's CINA attorney, and the steps that BCDSS is taking to find an appropriate placement. Barring extraordinary circumstances, no child may be housed in an office for consecutive nights.	Exit standard	98.00%	

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	B = attorney notification <u>99.8 percent of children in OHP were not housed outside regular business hours in an office, motel, hotel, or other unlicensed facility. If any child is so housed, BCDSS shall notify Plaintiffs' counsel within one working day of the reasons for the placement, the name of the child's CINA attorney, and the steps that BCDSS is taking to find an appropriate placement. Barring extraordinary circumstances, no child may be housed in an office for consecutive nights.</u>	Exit standard	68.30%	This report is tracked manually by BCDSS Legal Services. BCDSS is developing a process to ensure timely notification to all parties.
69	Percent of children ages twelve and over who participated in placement decisions.	Internal success	TBD	
70	90 percent of children ages twelve or over participated in placement decisions.	Exit standard	TBD	
71A	Percent of children who had documented visits from their caseworker once monthly in the child's placement.	Internal success	Jan: 96.6% Feb: 96.6% Mar: 98.2% Apr: 97.6% May: 97.8% Jun: 97.6% (Average: 96.4%)	
71B	Percent of children who had documented visits from their caseworker once monthly in the child's placement.	Internal success	83.00%	
72A	95 percent of children had documented visits from their caseworker once monthly in the child's placement.	Exit standard	Jan: 96.6% Feb: 96.6% Mar: 98.2% Apr: 97.6% May: 97.8% Jun: 97.6% (Average: 96.4%)	

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72B	95 percent of children had documented visits from their caseworker once monthly in the child's placement.	Exit standard	83.00%	This is a QSR measure, please see attached QSR detailed report. Compliance with this measure is calculated with only the ratings of 5 and 6. However, if the rating of 4 (Fair) is used in the calculation, the compliance rate for BCDSS would be 100%. BCDSS has implemented a Visitation SOP to provide guidance to the staff around quality visitation. BCDSS will continue to monitor the quality of visits and address any practice issues as recognized
73	Percent of new entrants who received an initial health screen within five days of placement.	Internal success	TBD	MATCH data indicates 96.2%.
74	Percent of cases in which children received appropriate follow-up when the initial health screen indicated the need for immediate medical attention.	Internal success	TBD	Match data indicates 100% .
75	Beginning July 1, 2009, 95 percent of new entrants to OHP received an initial health screen within five days of placement.	Exit standard	TBD	MATCH data indicates 96.2%.
76	Percent of new entrants that received a comprehensive health assessment within sixty days of placement.	Internal success	TBD	MATCH data indicates 96.2%.
77	Percent of all children that had a comprehensive health plan.	Internal success	95.40%	
78	Percent of children whose case plan team meeting included a discussion of the child's comprehensive health assessment.	Internal success	0.00%	
79	Beginning July 1, 2009, 90 percent of new entrants into OHP received a comprehensive health assessment within 70 days of placement.	Exit standard	TBD	MATCH data indicates 96.2%.
80	Beginning July 1, 2009, percent of children entering OHP who received timely periodic EPSDT examinations, and all other appropriate preventive health assessments and examinations, including examinations and care targeted for adolescents and teen parents.	Internal success	67.80%	
81	Beginning July 2010, percent of children in OHP who received timely periodic EPSDT examinations, and all other appropriate preventive health assessments and examinations, including examinations and care targeted for adolescents and teen parents.	Internal success	TBD	

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82	Beginning December 1, 2009, 90 percent of children entering OHP received timely periodic EPSDT examinations and all other appropriate preventive health assessments and examinations, including examinations and care targeted for adolescents and teen parents.	Exit standard	67.80%	BCDSS is working with the MATCH program to ensure proper documentation is collected regarding medical and dental appointments. Also, BCDSS has created a new process to assist caseworkers to ensure medical and dental appointments are kept.
83	Beginning July 2010, 90 percent of children in OHP received timely periodic EPSDT examinations, and all other appropriate preventive health assessments and examinations, including examinations and care targeted for adolescents and teen parents.	Exit standard	TBD	
84	Beginning July 1, 2009, percent of new entrants under age three who were referred for a Part C Assessment within ten days of placement.	Internal success	TBD	Match data indicates 98%.
85A	Percent of children who received timely all Needed Health Care Services.	Internal success	TBD	
85B	Percent of children who received timely all Needed Health Care Services.	Internal success	67.00%	
86	Percent of cases in which the identification of a developmental delay was followed by a prompt referral for special education or early intervention services.	Internal success	100.00%	
87	Percent of cases in which the case worker monitored the child's health status once monthly.	Internal success	40.00%	
88A	90 percent of children received timely all Needed Health Care Services.	Exit standard	TBD	
88B	90 percent of children received timely all Needed Health Care Services.	Internal success	67.00%	
89	Percent of all new entrants who had a complete health passport and MA number that were distributed to caregivers promptly - Health passport	Internal success	6.33%	Match data indicates 100%.
90	Percent of children who had a health passport that was updated and distributed to the caregivers at least annually.	Internal success	TBD	
91	Percent of children for whom BCDSS requested an MA card promptly when a replacement was needed.	Internal success	100.00%	

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92	Percent of all children for whom BCDSS delivered an MA card promptly.	Internal success	98.81%	
93	90% of all new entrants had a complete health passport that was distributed to the children's caregivers promptly	Exit standard	6.33%	Match data indicates 100%. BCDSS will continue to work with staff around accurate documentation in CJAMS.
94	90 percent of children had a health passport that was updated and distributed to the children's caregivers at least annually.	Exit standard	TBD	
95	Percent of new entrants who were enrolled in and begin to attend school within five days of placement.	Internal success	TBD	
96	Percent of children who changed placement who were enrolled in school within five days of a placement change	Internal success	TBD	
97	Percent of children eligible for special education who received special education services without interruption when they transferred schools.	Internal success	100.00%	
98	Percent of children ages three to five who were enrolled in a pre-school program.	Internal success	TBD	
99	90 percent of children were enrolled in and began to attend school within five days of placement in OHP or change in placement.	Exit standard	TBD	
100	Percent of children who had an attendance rate of 85 percent or higher in the Baltimore City Public School System.	Internal success	47.32%	
101	Percent of children who had an educational plan.	Internal success	48.00%	
102	Percent of children for whom BCDSS met its obligations as set forth in the child's educational plan.	Internal success	87.00%	
103	Percent of children whose educational progress was monitored monthly.	Internal success	32.00%	

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104	90 percent of children had an educational plan.	Exit standard	48.00%	This is a QSR measure, please see attached QSR detailed report. Compliance with this measure is calculated with only the ratings of 5 and 6. However, if the rating of 4 (Fair) is used in the calculation, the compliance rate for BCDSS would be 80%. BCDSS has increased the collaboration of the Office of Education and casework staff in order to ensure proper educational plans are developed.
105	For 90 percent of children, BCDSS had met its obligations as set forth in the child's educational plan.	Exit standard	87.00%	This is a QSR measure, please see attached QSR detailed report. Compliance with this measure is calculated with only the ratings of 5 and 6. However, if the rating of 4 (Fair) is used in the calculation, the compliance rate for BCDSS would be 100%. BCDSS has created an SOP for Visitation to ensure that staff are addressing any educational needs on a monthly basis.
106	For 90 percent of children, BCDSS had monitored the child's educational progress monthly.	Exit standard	32.00%	This is a QSR measure, please see attached QSR detailed report. Compliance with this measure is calculated with only the ratings of 5 and 6. However, if the rating of 4 (Fair) is used in the calculation, the compliance rate for BCDSS would be 92%. BCDSS has increased the collaboration of the Office of Education and casework staff in order to ensure proper educational plans are developed and monitored.
107	Percent of children for whom any indication of developmental delay or disability was followed by a prompt referral for special education or early intervention services.	Internal success	100.00%	
108	Percent of children in special education or early intervention for whom the provider or case worker attended the IEP meeting.	Internal success	91.00%	

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109	Percent of children who were eligible for special education or early intervention services for whom BCDSS made reasonable efforts to secure services.	Internal success	100.00%	
110	BCDSS made a prompt referral for special education or early intervention services for 90 percent of children for whom there was an indication of developmental delay or disability.	Exit standard	100.00%	
111	BCDSS made reasonable efforts to secure services for 90 percent of children who were eligible for special education or early intervention services.	Exit standard	100.00%	
112	Percent of case-carrying (fulltime and with full-caseloads) staff who were at or below the standard for caseload ratios.	Internal success	TBD	
113	Percent of case-carrying teams who were at or below the standard for ratio of supervisor:worker.	Internal success	TBD	
114	Percent of children entering OHP beginning July 1, 2009 whose siblings had the same caseworker.	Internal success	TBD	
115	90 percent of case-carrying staff was at or below the standard for caseload ratios.	Exit standard	TBD	
116	90 percent of case-carrying teams were at or below the standard for ratio of supervisor: worker.	Exit standard	TBD	
117	Percent of caseworkers who qualified for the title under Maryland State Law.	Internal success	100.00%	
118	Percent of case-carrying workers who passed their competency exams prior to being assigned a case.	Internal success	100.00%	
119	Percent of caseworkers and supervisors who had at least twenty hours of training annually.	Internal success	62.91%	
120	Percent of caseworkers who reported receiving adequate supervision and training.	Internal success	84.51%	
121	95 percent of caseworkers met the qualifications for their position title under Maryland State Law.	Exit standard	100.00%	
122	90 percent of caseworkers and supervisors had at least twenty hours of training annually.	Exit standard	62.91%	This measure is maintained manually by BCDSS Quality Assurance staff. BCDSS has added this requirement to the employee performance evaluation in order to ensure compliance.

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123	Percent of cases transferred with required documentation within five working days.	Internal success	98.65%	
124	Percent of transferred cases in which a case conference was held within ten days of the transfer.	Internal success	99.33%	
125	90 percent of cases were transferred with required documentation within five working days.	Exit standard	98.65%	
126	90 percent of transferred cases had a case transfer conference within ten days of the transfer	Exit standard	99.33%	